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Digital Accessibility Declaration

Scope

Accessibility is important to us. That's why we strive to design our websites and applications to be accessible. We are constantly working on making our website accessible in accordance with the Accessible Information and Communication Technology Act Berlin (BIKTG Bln) and the Accessible Information Technology Ordinance (BITV 2.0).

This declaration on digital accessibility applies to the website www.about.visitberlin.de

When was the accessibility declaration created or updated?

This declaration was created or last revised on 09/02/2021.

Compliance with the standards of accessible design was checked by the web agency XIMA MEDIA GmbH. The test was based on the 60 test steps of the BITV test.

How accessible is the website?

This website is partially accessible. The reason for this is, in particular, a disproportionate burden according to § 4 para. 3 of the BIKTG Bln due to the complexity and size of the website. We are currently working on the implementation and especially on the improvement of accessibility. Especially in the case of supplements and revisions, accessible design is always taken into account during the planning, development, tendering and procurement phases.

Which areas are not accessible?

Videos: Currently, the videos embedded on the website do not have audio transcriptions and subtitles.

HTML structural elements: The hierarchy of headings embedded on the pages is not always clear, or in some cases duplicated. In addition, there is an insufficient structuring of skippable elements. The necessary adjustments of the data tables and markups will be revised.

Link and alternative texts: Currently, there are not always meaningful alternative texts for some links and control elements. These are currently being revised. For integrated images, alternative texts are available in the majority of cases, but are still being checked for the uniqueness of their descriptions.

Contrasts: Colours and contrasts of coloured texts as well as buttons and control elements are insufficient in some instances.

PDF documents: Some PDF documents are currently partially inaccessible.

Forms: Some of the integrated forms are currently partially inaccessible.

Keyboard control: Keyboard control is not yet implemented for all elements of the website due to missing or insufficient focus highlighting.

Furthermore, the following contents are not accessible according to § 4 para. 4 of the BIKTG Bln:

PDF documents published before 23 September, 2020

Content from third parties that is neither financed nor developed by Berlin Tourismus & Kongress GmbH nor subject to its control

Content from websites that are considered archives and were created before 23 September, 2020

Who can you contact with comments or questions about digital accessibility?

You can provide us with your accessibility feedback using the email form for reporting inaccessible elements or by emailing barrierefrei@visitBerlin.de.

Contacting Berlin State Commissioner for Digital Accessibility

You can contact the Commissioner for Accessible Information and Communication Technology or the Berlin State Commissioner for Digital Accessibility for help or to enforce your accessibility rights if no satisfactory solution has been found after you have contacted him/her. You can find more information on this and how to contact him/her [here](#).

[about.visitBerlin.de](#)