

# Accessible Berlin

[accessible.visitBerlin.com](https://accessible.visitBerlin.com)



© Dagmar Schwelle

# Travel for All

## Accessibility in Berlin

Welcome to Berlin! Discover a city with a character all its own – tolerant, open and hospitable. Berlin is a vibrant destination accessible for all visitors. As early as 2013, Berlin was honoured by the European Commission's Access City award for disabled-friendly cities. Public transport in particular and the many accessible new buildings meet the needs of people with activity limitations.

### visitBerlin is committed to an accessible Berlin

visitBerlin actively supports the "Tourism for All" project. For the first time in Berlin, all key information is collected by specially trained personnel and evaluated using clear quality criteria.

> [inclusivegermany.com](http://inclusivegermany.com)

### Accessible Transport to Berlin

All roads lead to Berlin ...

#### ... by train

All Berlin's main line stations have step-free access. The Deutsche Bahn Mobility Service Centres offer a comprehensive service for accessible transport to Berlin.

> [bahn.de/mobilitaetsservice](http://bahn.de/mobilitaetsservice)

#### ...by plane

Berlin's Tegel and Schönefeld airports are accessible friendly, with generous accessible sanitary facilities as well as designated arrival and departure parking for people with disabilities. Assistance services are also available if booked in advance.


> [berlin-airport.de/en](http://berlin-airport.de/en)

Search: Accessible Travel

#### ... by coach

Intercity coaches to Berlin usually arrive at the accessible Central Coach Station Berlin (ZOB) near the exhibition grounds. Many coach tour companies do not charge for guide dogs or for a person accompanying a passenger with disabilities.

> [zob-Berlin.de/en](http://zob-Berlin.de/en) or

 +49 (0)30-21 49 51 00

### Out and About in Berlin

Berlin's system of buses, U-Bahn (subway) and S-Bahn (city railway) provide accessible mobility around the city. BVG (Berlin public transport services) buses all offer step-free access, with space for wheelchairs, wheeled walkers, prams and buggies. BVG personnel are happy to assist you into the buses and trains.

> [BVG.de/en](http://BVG.de/en)

**Unique in Europe:** The VBB (Verkehrsverbund Berlin-Brandenburg) transport association offers an assistance service. If required, an accompanying person is provided for passengers on BVG buses and trains or the S-Bahn (city railway). The service is available for people who use wheelchairs just as much as the elderly, those travelling with prams or buggies, and people with limited mobility, walking disabilities or visual impairments.


> [vbb.de/begleitservice](http://vbb.de/begleitservice)

### Berlin Tourist Info Centres

Our Berlin Tourist Info Centres have been certified under the „Tourism for All“ nationwide certification scheme. The Centres can give details on all aspects of visiting Berlin, and provide expert advice and tips on mobility in the city – and you can book hotels and tickets here directly!

### Berlin online

 [visitBerlin.com](http://visitBerlin.com)

 [Berlin + visitBerlin](#)

 [blog.visitBerlin.de](http://blog.visitBerlin.de)

> [#visitBerlin](#)





 [visitBerlin](#)


 [Berlin](#)




 [visit\\_Berlin](#)




 [visitBerlin](#)


### Information in Berlin

 **Hauptbahnhof (Central Station)**  
Hauptbahnhof Entrance Europaplatz,  
ground floor, daily 8am–10pm  
 +  +  Hauptbahnhof

 **Tegel Airport (TXL)**  
Terminal A, Gate 1  
daily 8am–9pm  
 TXL, X9, 109, 128

 **ZOB-Zentraler Omnibusbahnhof Berlin (Central Coach Station Berlin)**  
Masurenallee 4–6  
daily 8am–8pm  
 Kaiserdamm  
 Messe Nord/ICC

 **Brandenburger Tor (Brandenburg Gate)**  
Pariser Platz / south gatehouse  
daily 9.30am–6 pm\*  
 +  Brandenburg Gate

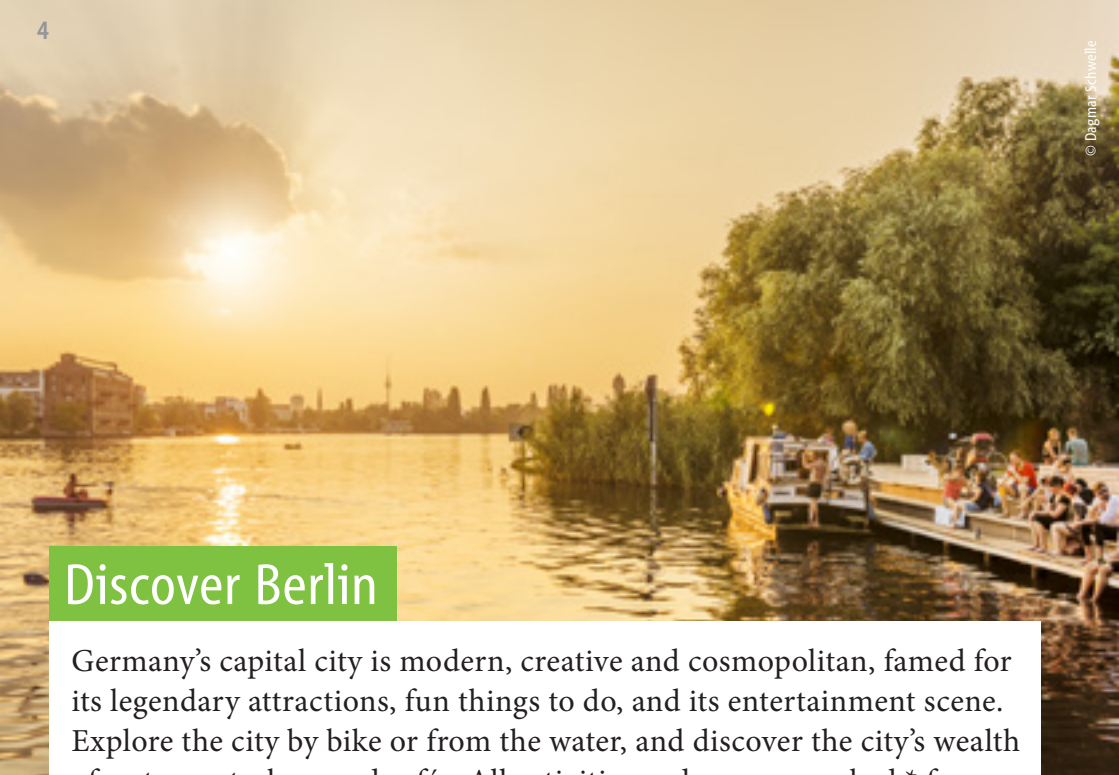
 **Europa-Center Berlin**  
Tauentzienstraße 9, Ground floor  
Mon–Sat 10am–8pm  
 +  Zoologischer Garten  
 Kurfürstendamm, Wittenbergplatz  
 Europa-Center

 **Hotel Park Inn by Radisson Berlin Alexanderplatz**  
Alexanderplatz 7, Hotel lobby  
Mon–Sat 7am–9pm, Sun 8am–6pm  
 +  +  Alexanderplatz

\*Extended opening hours April to October.

More details:  
> [accessible.visitBerlin.com](http://accessible.visitBerlin.com)





## Discover Berlin

Germany's capital city is modern, creative and cosmopolitan, famed for its legendary attractions, fun things to do, and its entertainment scene. Explore the city by bike or from the water, and discover the city's wealth of restaurants, bars and cafés. All activities and venues marked \* from pages 4–7 have been certified under the “Tourism for All” nationwide scheme, or are in the process of certification.

### ... by bike

Enjoy a trip around town in a Velotaxi or cycle rickshaw! This is also suited for people who are blind or visually impaired, since the driver acts as a guide accompanying you past the sights.

- > [velotaxi.de/en](http://velotaxi.de/en)
- > [berlin-rikscha-tours.de](http://berlin-rikscha-tours.de)

### ... by boat

Go with the flow and enjoy Berlin's many sights from the water! The Reederei Riedel\* and the Stern und Kreisschiffahrt\* tour companies both have boats certified as meeting „Tourism for All“ criteria.

- > [reederei-riedel.de](http://reederei-riedel.de)
- > [sternundkreis.de](http://sternundkreis.de)



© Dagmar Schwelle



Reichstag dome

© Wolfgang Scholvin



Berlin Olympic Stadium

© Camera4

## Great things to do in Berlin

Berlin has a wealth of diverse attractions – and here are just some of them!

The Reichstag's wheelchair accessible glass dome has a fantastic view out across the city (advance registration required: “visit the dome” [bundestag.de/en/visittheBundestag](http://bundestag.de/en/visittheBundestag)). The Bundestag Visitors' Service also offers special tours of the plenary chamber for people with a visual impairment.

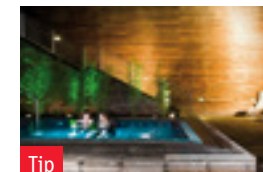
On the cultural front, Schloss Schönhausen (Schönhausen Palace) provides audio guides for people with a visual impairment and video guides with sign language.

In Madame Tussauds™\*, you can meet and greet over 120 life-size wax figures of famous historic figures, sporting heroes, pop stars and Hollywood legends. Sounds like selfie time!

The popular Quatsch Comedy Club\* is located in the Kleine Revue stage in the glitzy Friedrichstadt-Palast theatre. On English comedy nights, local club comedians join guests from London and New York to give a laugh-out-loud take on life!

The legendary Berliner Olympiastadion (Berlin Olympic Stadium) has accessible access – and is a must-see sight for sports fans.

- > [bundestag.de/en/visittheBundestag](http://bundestag.de/en/visittheBundestag)
- > [spsg.de/en/palaces-gardens](http://spsg.de/en/palaces-gardens)
- > [madametussauds.com/berlin/en](http://madametussauds.com/berlin/en)
- > [quatsch-comedy-club.de](http://quatsch-comedy-club.de)
- > [olympiastadion-berlin.de/en](http://olympiastadion-berlin.de/en)



Tip

Relax to the max at the end of the day. Visit the Liquidrom\*, float in warm salt-water with underwater music, and enjoy the sauna and spa facilities.

- > [liquidrom-berlin.de/en](http://liquidrom-berlin.de/en)

© ASG

More details on “Tourism for All”  
certified venues and sites

on pages 18 and 19 and on [visitBerlin.com](http://visitBerlin.com)



## Discover Green Berlin

Berlin is unique – with a stunning array of green spaces. The innumerable parks and gardens, large and small, all feed the city’s soul (and lungs!), and offer a wealth of charming corners to relax.

With its never-ending array of lawns, flowerbeds and paths, the spreading grounds of the **Gärten der Welt\*** (Gardens of the World) in the Marzahn Recreational Park are dedicated to styles of landscaping from across the world. For this year’s International Garden Show (IGA) Berlin 2017, the Gardens of the World have been connected with adjacent sites to create a vast and attractive park – well worth a visit whatever the season!

In Berlin, you can also explore one of the world’s loveliest Botanic Gardens. The city’s famous **Botanischer Garten** (Botanic Garden) presents the diversity of plants in its popular Fragrance and Touch Garden, while the magic of east Asian plants can be enjoyed at any time of year.



Tip

Enjoy vast open spaces in the heart of Berlin. The **Tempelhofer Feld** park is always a popular destination for a day out!

> [gruen-berlin.de/parks-gaerten/tempelhofer-feld](http://gruen-berlin.de/parks-gaerten/tempelhofer-feld)

The “Elephant Gate” from 1899, a popular motif on Berlin photos, leads to the **Zoo Berlin\***. Enjoy a day out in Germany’s oldest zoo – and with over 18,600 animals from around 1,400 species, it also has the most species of any zoo nationwide! If required, the Zoo provides a wheelchair for visitors free of charge.

> [gruen-berlin.de/parks-gaerten/gaerten-der-welt](http://gruen-berlin.de/parks-gaerten/gaerten-der-welt)

> [bgbm.org/en](http://bgbm.org/en)

> [zoo-berlin.de/en](http://zoo-berlin.de/en)



Gardens of the World



Botanic Garden



Dining in the dark



Zoo Berlin

## Food and Drink

Berlin’s restaurant scene is internationally renowned. Here, you can savour everything from traditional hearty German dishes to specialities from across the world. Many restaurants have step-free access, ideal for people who use wheelchairs, or for buggies and prams.

The **Restaurant Rienäcker\*** in the Golden Tulip Hotel and the elegant **N°5 Restaurant\*** in the Steigenberger Hotel at the Federal Chancellery offer an inspiring variety of international and regional specialities.

For something different, try dining in the dark. The **Nocti Vagus** restaurant combines culinary pleasures with a show, fusing the imagination, virtual sounds and sophisticated acting into an impressive sensory experience.

Just as unusual and unique – dining in the dark in the **unsichtBar** restaurant, a great experience for people with and without disabilities.

> [mobidat.net](http://mobidat.net)

> [goldentulipberlin.de/restaurants](http://goldentulipberlin.de/restaurants)

> [steigenberger.com](http://steigenberger.com)

> [noctivagus.com](http://noctivagus.com)

> [unsicht-bar.com](http://unsicht-bar.com)



Tip

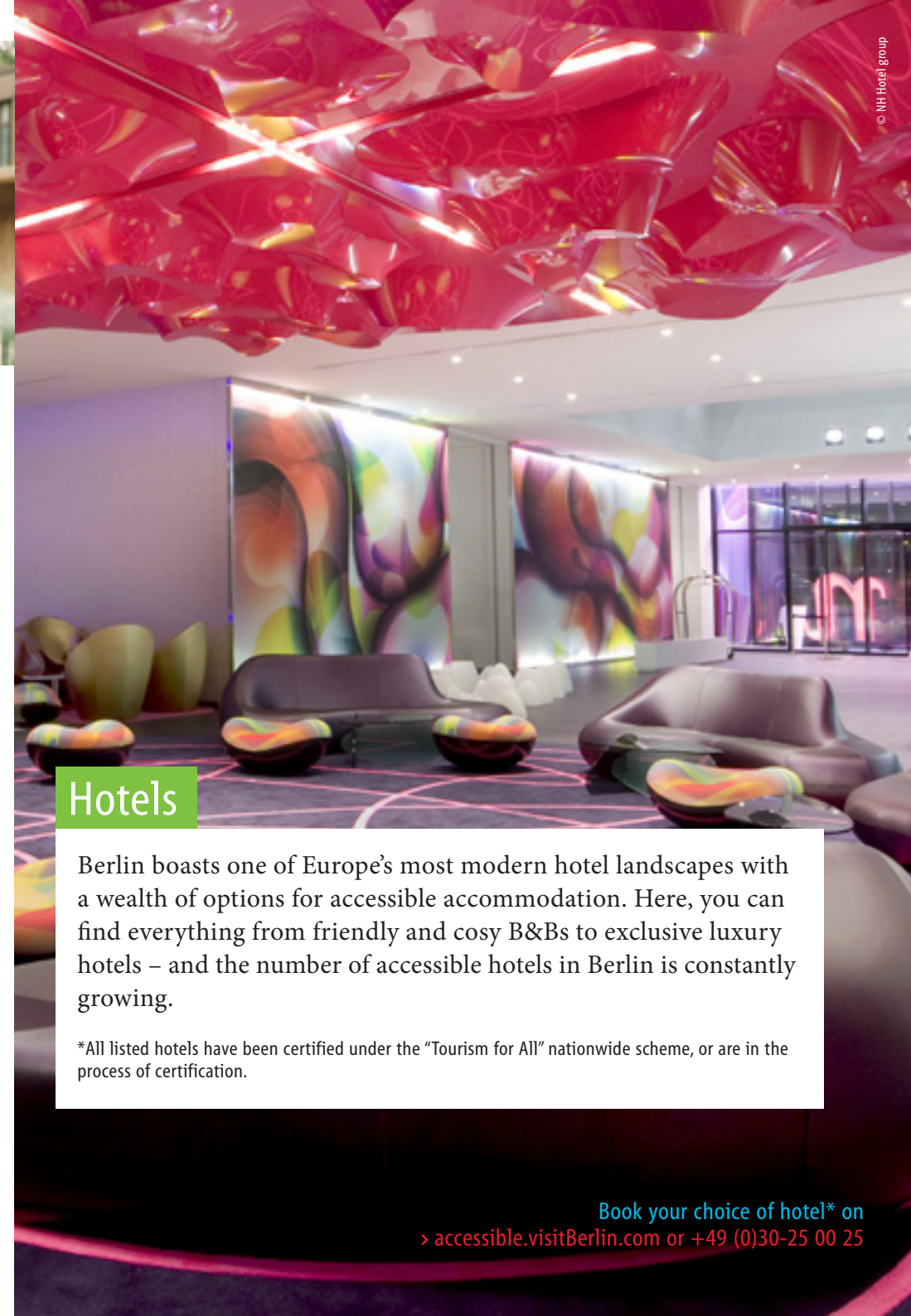
If your thing is relaxing over seasonal dishes and homemade cakes with a stunning view out across the water, then you’ll find all that and more at the **Wannsee Terrassen\***!

> [wannseeterrassen.berlin](http://wannseeterrassen.berlin)

Our Berlin Service Center will be glad to help you plan your trip.

☎ +49 (0)30-25 00 25

> [accessible.visitBerlin.com](http://accessible.visitBerlin.com)



## Hotels

Berlin boasts one of Europe’s most modern hotel landscapes with a wealth of options for accessible accommodation. Here, you can find everything from friendly and cosy B&Bs to exclusive luxury hotels – and the number of accessible hotels in Berlin is constantly growing.

\*All listed hotels have been certified under the “Tourism for All” nationwide scheme, or are in the process of certification.

Book your choice of hotel\* on  
> [accessible.visitBerlin.com](http://accessible.visitBerlin.com) or +49 (0)30-25 00 25



- 1

abba Berlin Hotel \*\*\*\*  
> [abbaberlinhotel.com](http://abbaberlinhotel.com)

2

Boutique Hotel i31 Hotel Berlin Mitte\*\*\*\*  
> [hotel-i31.de](http://hotel-i31.de)

3

Courtyard by Marriott Berlin Mitte \*\*\*\*  
> [courtyardberlinmitte.de](http://courtyardberlinmitte.de)

4

Grimm´s Hotel Potsdamer Platz\*\*\*  
> [grimms-hotel.de](http://grimms-hotel.de)

5

H´Otello K´80 Berlin \*\*\*\*  
> [hotello.de/k80](http://hotello.de/k80)

6

H10 Berlin Ku’damm \*\*\*\*  
> [h10hotels.com](http://h10hotels.com)

7

Hotel am Steinplatz, Autograph Collection\*\*\*\*\*  
> [hotelsteinplatz.com](http://hotelsteinplatz.com)

8

Hotel Augustinenhof \*\*\*+  
> [hotel-augustinenhof.de](http://hotel-augustinenhof.de)

9

Hotel Mondial am Kurfürstendamm \*\*\*\*  
> [hotel-mondial.de](http://hotel-mondial.de)

10

ibis Berlin Ostbahnhof Hotel \*\*  
> [accorhotels.com](http://accorhotels.com)

11

Jugendgästehaus Hauptbahnhof \*\*  
> [jgh-hauptbahnhof.de](http://jgh-hauptbahnhof.de)

12

Ku´Damm 101 \*\*\*+  
> [kudamm101.com](http://kudamm101.com)

13

Meliá Berlin \*\*\*\*+  
> [melia.com](http://melia.com)

14

Mercure Hotel Berlin City \*\*\*\*  
> [mercure.com](http://mercure.com)

15

NH Berlin Alexanderplatz \*\*\*\*  
> [nh-hotels.de](http://nh-hotels.de)

16

NH Berlin City West \*\*\*\*  
> [nh-hotels.de](http://nh-hotels.de)

17

NH Berlin Kurfürstendamm \*\*\*\*  
> [nh-hotels.de](http://nh-hotels.de)

18

NH Berlin Potsdamer Platz \*\*\*  
> [nh-hotels.de](http://nh-hotels.de)

19

NH Berlin Treptow \*\*\*\*  
> [nh-hotels.de](http://nh-hotels.de)

20

NH Collection Berlin Friedrichstrasse \*\*\*\*+  
> [nh-hotels.de](http://nh-hotels.de)

21

nhow Berlin \*\*\*\*  
> [nhow-berlin.com](http://nhow-berlin.com)

22

Novotel Berlin am Tiergarten \*\*\*\*  
> [novotel.com](http://novotel.com)

23

Novum Select Hotel Berlin The Wall \*\*\*\*  
> [novum-hotels.de](http://novum-hotels.de)

24

Rocco Forte Hotel de Rome\*\*\*\*+  
> [roccofortehotels.com](http://roccofortehotels.com)

25

Scandic Berlin Potsdamer Platz \*\*\*\*  
> [scandichotels.de/Potsdamerplatz](http://scandichotels.de/Potsdamerplatz)

26

Steigenberger Hotel Am Kanzleramt\*\*\*\*\*  
> [steigenberger.com](http://steigenberger.com)

27

The Westin Grand Berlin\*\*\*\*\*  
> [westingrandberlin.com](http://westingrandberlin.com)

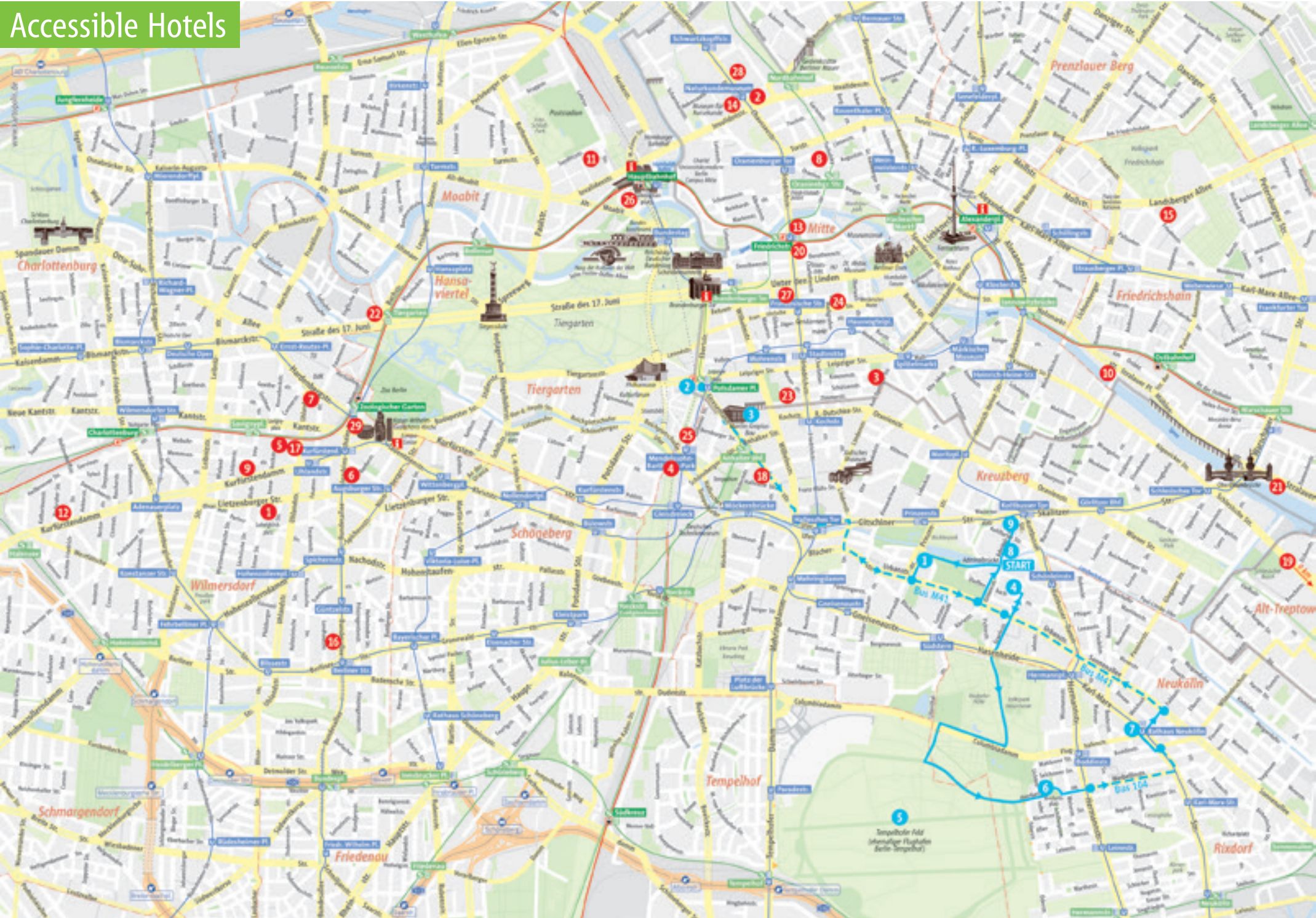
28

TRYP Berlin Mitte \*\*\*\*  
> [tryphotels.com](http://tryphotels.com)

29

Waldorf Astoria \*\*\*\*\*  
> [waldorfastoriaberlin.com](http://waldorfastoriaberlin.com)
- More details on page 16 and 17 and at  
> [accessible.visitBerlin.com](http://accessible.visitBerlin.com)

## Accessible Hotels



- 1

Café Ahorn, Carl-Herz-Ufer 9 / corner of Baerwaldstraße, Kreuzberg
- 2

Panoramapunkt, Potsdamer Platz 1, Mitte
- 3

Martin-Gropius-Bau, Niederkirchnerstraße 7, Kreuzberg
- 4

Weltküche, Gräfestraße 18, Kreuzberg
- 5

Tempelhofer Feld Park, Tempelhof
- 6

Mo’s Eisley, Herrfurthplatz, Kreuzberg
- 7

Klunkerkranich, Karl-Marx-Straße 66, Neukölln
- 8

Restaurant Koyote, Admiralstraße 20, Kreuzberg
- 9

Südblock, Admiralstraße 1–2, Kreuzberg



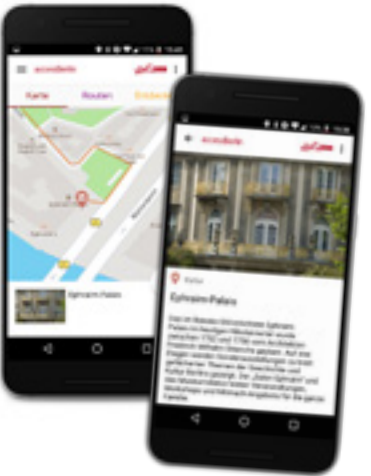
- ✓

explore accessible Berlin
- ✓

details on arriving in Berlin, services, public transport, hotels, eating out, arts and culture, shopping, and leisure activities
- ✓

accessible routes as certified by Reisen für Alle
- ✓

free download for Android and iOS





## © visumate

**This suggested tour was provided by Wheelmap.** The interactive online Wheelmap finds places that are wheelchair accessible. Wheelmap.org was founded in 2010 and is a SOZIALHELDEN project.

## 14

© Wolfgang Scholvien

**Tip**

In the rococo Ephraim-Palais, the Stadtmuseum Berlin presents special exhibitions on the history and culture of Berlin. The guides are trained so that people who use wheelchairs or have walking disabilities can join any tour.

> [stadtmuseum.de/ephraim-palais](http://stadtmuseum.de/ephraim-palais)

The **me Collectors Room** exhibition space shows one of the most comprehensive private art collections in Europe, with works from the early sixteenth century to the present day.  
 > [me-berlin.com](http://me-berlin.com)

The Villa Oppenheim houses the **Charlottenburg-Wilmersdorf Museum** with its focus on regional and everyday life in the district, as well as Berlin's cultural history.

> [villa-oppenheim-berlin.de](http://villa-oppenheim-berlin.de)

The **Neues Museum** (New Museum) presents masterpieces from the Egyptian Museum collections and sculptures from the Classical Antiquities Collection. Highlights include the bust of Nefertiti and the Bronze Age “Berlin Gold Hat”.  
> *smb.museum*


In its multimedia exhibition “Discover what moves us”, the **Ottobock Science Center Berlin** explains how our bodies work and showcases innovative products for improving the mobility of people with disabilities.

> [ottobock.com/science-center](http://ottobock.com/science-center)

The **Topographie des Terrors** (Topography of Terror) Documentation Centre is built on the former site of the Gestapo and SS headquarters. With its permanent exhibition and historic site tour, this is among Berlin's most visited sites of remembrance. Audio guides and an app with sign language commentary are available. The exhibition areas are all wheelchair accessible. > [topographie.de/en](http://topographie.de/en)

The first **Deutsches Spionagemuseum** (German Spy Museum) offers an exciting interactive exhibition on the shadowy world of espionage and secret services, past and present.  
 > [deutsches-spionagemuseum.de/en](https://deutsches-spionagemuseum.de/en)

In the baroque Zeughaus (Armoury), the **Deutsches Historisches Museum** (German Historical Museum) (DHM) presents 2,000 years of German history in permanent and temporary exhibitions. The exhibition areas are all wheelchair accessible. Public tours are offered once a month for visually impaired and blind visitors. > *dhm.de*

More details available from  
the Museum Service Berlin  
information hotline:  
 +49 (0)30-24 74 98 88



**Tip**

The Nikolaikirche (Nicolai Church) is Berlin's oldest surviving building and a highlight of regional architecture. Today a museum, it focuses on Berlin, church and architectural history. People who use wheelchairs or with walking disabilities can join any of the tours. Audio guides and multimedia stations available.

> [stadtmuseum.de/nikolaikirche](http://stadtmuseum.de/nikolaikirche)






























German Historical Museum (DHM)

© Andi Weiland/Gesellschaftsbilder.de



































More details on:  
 > [accessible.visitBerlin.com](http://accessible.visitBerlin.com)

# Certified hotels, institutions and cultural venues





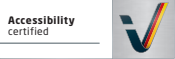

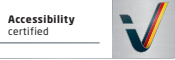





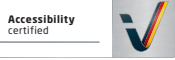
## Hotels

abba berlin Hotel		Accessibility certified	
Boutique Hotel i31 Hotel Berlin Mitte		Accessibility certified	
Courtyard by Marriott Berlin Mitte		Accessibility certified	
Grimm's Hotel Potsdamer Platz	in progress		
H'Otello K'80 Berlin		Accessibility certified	
H10 Berlin Ku'damm		Accessibility certified	
Hotel Am Steinplatz, Autograph Collection		Accessibility certified	
Hotel Augustinenhof		Accessibility certified	
Hotel Mondial am Kurfürstendamm		Accessibility certified	
ibis Berlin Ostbahnhof Hotel		Accessibility certified	
Jugendgästehaus Hauptbahnhof		Accessibility certified	
Ku' Damm 101		Accessibility certified	
Meliá Berlin		Accessibility certified	
Mercure Hotel Berlin City		Accessibility certified	
NH Berlin Alexanderplatz	 	Accessibility certified	







## Hotels

NH Berlin City West		Accessibility certified	
NH Berlin Kurfürstendamm		Accessibility certified	
NH Berlin Potsdamer Platz	 	Accessibility certified	
NH Berlin Treptow		Accessibility certified	
NH Collection Berlin Friedrichsstraße		Accessibility certified	
nhow Berlin		Accessibility certified	
Novotel Berlin am Tiergarten		Accessibility certified	
Novum Select Hotel Berlin The Wall		Accessibility certified	
Rocco Forte Hotel de Rome	 	Accessibility certified	
Scandic Berlin Potsdamer Platz	 	Accessibility certified	
Steigenberger Hotel am Kanzleramt	 	Accessibility certified	
The Westin Grand Berlin		Accessibility certified	
TRYP Berlin Mitte Hotel		Accessibility certified	
Waldorf Astoria Berlin		Accessibility certified	
Hotel Am Steinplatz, Autograph Collection		Accessibility certified	











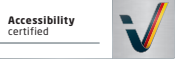
Berlin Tourist Info Centres (BTI)

BTI at Hauptbahnhof (Central Station)		
BTI at Tegel Airport	 	
BTI at Brandenburger Tor (Brandenburg Gate)		
BTI in the Europa-Center Berlin	 	
Tourist Information Center "TIC" Kulturbrauerei	 	








Tours

Reederei Riedel   MS Rummelsburg (boat)		
Stern und Kreisschiffahrt   Havel Queen (boat)		
Stern und Kreisschiffahrt   Moby Dick (boat)		


















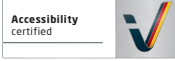











Discover Berlin

Gärten der Welt (Gardens of the World)		
Liquidrom		
Madame Tussauds™		
Zoo Berlin	 	
Quatsch Comedy Club		

Food & Drink

N°5 Restaurant Bar in the Steigenberger Hotel Am Kanzleramt	 	
Restaurant Rienäcker in the Hotel Golden Tulip		
Wannsee Terrassen		

Museums and Exhibitions

Bauhaus Archive (Museum of Design)	 	
Bode-Museum		
DDR Museum (GDR Museum)		
Deutsches Spionagemuseum (German Spy Museum)	 	
Deutsches Historisches Museum (German Historical Museum)	in progress	
Ephraim Palais		
Gemäldegalerie (Old Master Paintings)		
me Collectors Room		
Museum Charlottenburg-Wilmersdorf		
Neues Museum (New Museum)		
Nikolaikirche (Nikolai Church)		
Otto Bock Science Center	   	
Topographie des Terrors (Topography of Terror)	 	

partially accessible      accessible


- People with walking disabilities
- People who use wheelchairs
- People with a hearing impairment
- People who are deaf
- People with a visual impairment
- People who are blind
- People with an intellectual disability





# Berlin WelcomeCard

The official tourist pass!

- ✓ **Public transport ticket – free travel on all public transport in Berlin**  

  - incl. free travel for up to 3 children (6–14 years old)
- ✓ **Pocket guide with around 200 attractions and discount partners**
  - guaranteed savings of at least 25–50%!
  - lots of insider tips
- ✓ **City map and public transport map for Berlin and Potsdam**



\*Prices for 2017

> [berlin-welcomecard.com](http://berlin-welcomecard.com)


## Our tip:

All offers and discount partners officially tested and certified as “accessible” are marked with an icon in the *Berlin WelcomeCard* pocket guide.



**Accessible Berlin and Potsdam – Barrier-free Holidays**

## Berlin WelcomeCard available here:

- ▶ online: > [berlin-welcomecard.com](http://berlin-welcomecard.com)
- ▶ Berlin Tourist Info Centres + Berlin Service Center  
 +49 (0)30-25 00 25
- ▶ at Berlin's Tegel and Schönefeld airports
- ▶ at BVG and S-Bahn Berlin sales points and ticket machines\*
- ▶ in over 500 shops and hotels in Berlin

\*To collect your *Berlin WelcomeCard Guide*, simply present the ticket at a Berlin Tourist Info Centre or BVG + S-Bahn public transport sales points.

**Published by:** Berlin Tourismus & Kongress GmbH (visitBerlin)  
Am Karlsbad 11, 10785 Berlin, Berlin Tourismus & Kongress GmbH is not responsible for errors or omissions contained in the information provided. Subject to revision. Last updated: January 2017



\*depending on category