

# Accessible Berlin

[visitBerlin.de/accessible-guide](https://visitBerlin.de/accessible-guide)



© Anah Weiland



# Tourism for All

## Accessibility in Berlin

Welcome to Berlin! Discover a city with a character all its own – tolerant, open and hospitable. Berlin is a vibrant destination accessible for all visitors. As early as 2013, Berlin was honoured by the European Commission’s Access City award for disabled-friendly cities. Public transport in particular and the many accessible new buildings meet the needs of people with activity limitations.

***visitBerlin* is committed to an accessible Berlin**

*visitBerlin* actively supports the “Tourism for All” project. For the first time in Berlin, all key information is collected by specially trained personnel and evaluated using clear quality criteria.

> [inclusivegermany.com](http://inclusivegermany.com)

# Accessible Transport to Berlin

by train



All Berlin's main line stations have step-free access. The Deutsche Bahn Mobility Service Centres offer a comprehensive service for accessible transport to Berlin.

> [bahn.de/mobilitaetsservice](http://bahn.de/mobilitaetsservice)



by plane



Berlin's Tegel and Schönefeld airports are accessible friendly, with generous accessible sanitary facilities as well as designated arrival and departure parking for people with disabilities. Assistance services are also available if booked in advance.

> [berlin-airport.de/en](http://berlin-airport.de/en)

Search: Accessible Travel

by coach



Intercity coaches to Berlin usually arrive at the accessible Central Coach Station Berlin (ZOB) near the exhibition grounds. Many coach tour companies do not charge for guide dogs or for a person accompanying a passenger with disabilities.

> [zob-Berlin.de/en](http://zob-Berlin.de/en) or

☎ +49 (0)30-21 49 51 00



More details:

> [visitBerlin.de/accessible-guide](http://visitBerlin.de/accessible-guide)



## Out and about in Berlin

with U-Bahn (tube) and S-Bahn (city railway)

Berlin's bus, tube and city railway network are designed for accessible mobility across the city. BVG (Berlin public transport services) buses all offer step-free access, with space for wheelchairs, wheeled walkers, prams and buggies. BVG personnel are happy to assist you into the buses and trains.

> [BVG.de/en](http://BVG.de/en)

**Unique in Europe:** The VBB (Verkehrsverbund Berlin-Brandenburg) transport association offers an assistance service. If required, an accompanying person is provided for passengers on BVG buses and trains or the S-Bahn (city railway). The service is available for people who use wheelchairs just as much as the elderly, those travelling with prams or buggies, and people with limited mobility, walking disabilities or visual impairments.

> [vbb.de/begleitservice](http://vbb.de/begleitservice)

### Accessible 'Inclusion Taxis'

Inclusion Taxis provide flexible transport in Berlin. Identifiable by their special logo, the taxis easily and quickly convert to carry people with limited mobility or wheelchair users together with their companions.

> [inklusionstaxi.de](http://inklusionstaxi.de) or +49 (0)30-26 10 26  
(Funk Taxi Berlin)



### Berlin Tourist Info Centres **i**

Our Berlin Tourist Info Centres have been certified under the "Tourism for All" nationwide certification scheme. The Centres can give details on all aspects of visiting Berlin, and provide expert advice and tips on mobility in the city – and you can book hotels and tickets here directly!



## Discover Berlin

Germany's capital city is modern, creative and cosmopolitan, famed for its legendary attractions, fun things to do, and a restaurant scene as diverse as the city itself. Explore the city by bike or from the water - and even from the air! All activities and venues marked with an asterisk \* on the following pages (to page 11) have been certified under the "Tourism for All" nationwide scheme, or are in the process of certification.

### ... by bike

Enjoy a trip around town in a Velotaxi or cycle rickshaw! This is also suited for people who are blind or visually impaired, since the driver acts as a guide accompanying you past the sights.

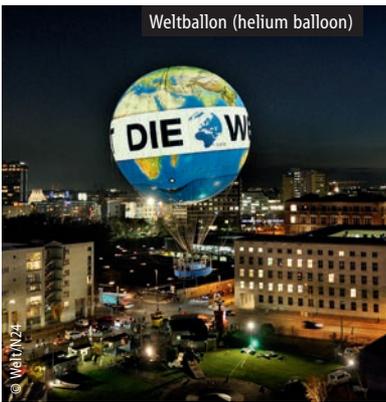
- > [velotaxi.de/en](http://velotaxi.de/en)
- > [berlin-rikscha-tours.de](http://berlin-rikscha-tours.de)



### ... by boat

Go with the flow and enjoy Berlin's many sights from the water! Both the Reederei Riedel\* and the Stern und Kreisschiffahrt\* tour companies have very well-equipped sightseeing boats.

- > [reederei-riedel.de](http://reederei-riedel.de)
- > [sternundkreis.de](http://sternundkreis.de)



## ... from the air

**Weltballon (helium balloon)\*:** Directly at the historic site of Checkpoint Charlie, the Air Service Berlin's fixed helium balloon offers spectacular views across Berlin from 150 metres up! Enjoy the feeling of floating over Germany's capital city and discovering Berlin's attractions from a very different perspective.

**Helicopter tours\*:** Experience Berlin from the air – and see all the sights! Take an Air Service Berlin helicopter tour, and enjoy a very different take on Berlin's city centre. On your Berlin City tour, you fly over sights including the Reichstag, Brandenburg Gate\*, the TV Tower and Checkpoint Charlie.

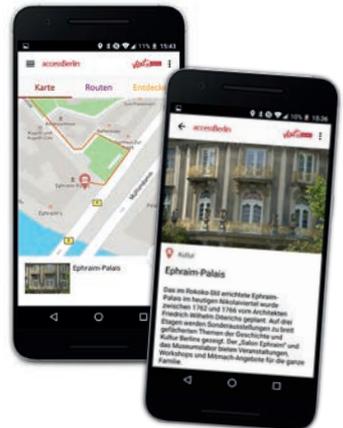
> [air-service-berlin.de/en](http://air-service-berlin.de/en)



accessBerlin App

Berlin for all

- ✓ explore accessible Berlin
- ✓ details on arriving in Berlin, services, public transport, hotels, eating out, arts and culture, shopping, and leisure activities
- ✓ accessible routes as certified by "Tourism for All"
- ✓ free download for Android and iOS





## Fun things to do in Berlin

Berlin has a wealth of diverse attractions – and here are just some of them!

The Reichstag's wheelchair accessible glass dome has a fantastic view out across the city (advance registration required: “visit the dome” > [bundestag.de/en/visittheBundestag](http://bundestag.de/en/visittheBundestag)). The Bundestag Visitors' Service also offers special tours of the plenary chamber for people with a visual impairment.

In Pankow, the beautiful Schloss Schönhausen (Schönhausen Palace)\* was once a summer residence for Prussian queens and the official seat of GDR Presidents. Today, the baroque palace is a showplace for fascinating exhibitions. Schönhausen Palace also offers audio guides for people with a visual impairment and video guides with sign language.  
> [spsg.de/en/palaces-gardens](http://spsg.de/en/palaces-gardens)

In Madame Tussauds™\*, meet and greet over 120 life-size wax figures of famous pop stars, Hollywood legends, sporting heroes and historic figures. Sounds like selfie time!  
> [madametussauds.com/berlin/en](http://madametussauds.com/berlin/en)

Sports fans will already have the legendary Olympiastadion Berlin (Berlin Olympic Stadium) on their list of top accessible must-see sights.  
> [olympiastadion-berlin.de/en](http://olympiastadion-berlin.de/en)

Aquarium Berlin\*, Europe's largest public aquarium, is home to delicate jellyfish, impressive sharks and weird and wonderful corals and sea anemones. Located directly next to the Berlin Zoo.  
> [aquarium-berlin.de/en](http://aquarium-berlin.de/en)

**Trabi Safari + Trabi Museum\*** Enjoy the unique experience of riding in a Trabi or driving it yourself! A choice of three different routes, led in a convoy with a guide from TrabiWorld.

> [trabi-world.com](http://trabi-world.com)

**Little BIG City\***, at the foot of the TV Tower at Alexanderplatz, showcases seven eras of the city's epic history. Interactive displays and over 6,000 hand-painted 3D figures in 70 sites where history happened.

> [officiallittlebigcity.com/berlin](http://officiallittlebigcity.com/berlin)

Glamorous costumes, breathtaking stage settings, stunning dance routines and great music – all at the **Friedrichstadt-Palast\***, Europe's largest show palace! Las Vegas-style glitz in the heart of Berlin – with shows ideal for international guests.

> [palast.berlin/en](http://palast.berlin/en)

Visit the **Berlin Tourist Info Centre in the south wing of the Brandenburger Tor (Brandenburg Gate)\***. Here, you can not only gain an insight into the chequered history of the city and one of its legendary landmark sites, but also buy the *Berlin WelcomeCard* and tickets for a wealth of sights and attractions.

> [visitberlin.de/en/brandenburg-gate](http://visitberlin.de/en/brandenburg-gate)

**Olympia Glockenturm\*** – the Olympic Bell Tower – offers fantastic views of the Olympic Stadium and the city, as well as Berlin's forests and lakes. On the first two floors, *The Olympic Grounds 1909–1936–2006*, an exhibition presented in English and German and sponsored by the German Historical Museum, informs visitors about the Olympic Games of 1936 and the history of the site.

> [glockenturm.de](http://glockenturm.de)

Relax to the max at the end of the day: in the **Liquidrom\***, float in warm salt-water with underwater music, and enjoy the sauna and spa facilities. [liquidrom-berlin.de](http://liquidrom-berlin.de)

> [liquidrom-berlin.de/en](http://liquidrom-berlin.de/en)



© Michael Haddenhorst

**Tip**

The **TIPI AM KANZLERAMT\*** offers the best in entertainment in one of Berlin's most charming venues. Top acts with chansons, cabaret, musical comedy, dance, variety shows, breathtaking acrobatics and magic – plus delicious dishes with local and seasonal products!

> [tipi-am-kanzleramt.de/en](http://tipi-am-kanzleramt.de/en)

More details on "Tourism for All"  
certified venues and sites  
from page 24 and on [visitBerlin.com](http://visitBerlin.com)

## Discover Green Berlin

Berlin is unique – with a stunning array of green spaces. The innumerable parks and gardens, large and small, all feed the city’s soul (and lungs!), and offer a wealth of charming corners to relax.

With its never-ending array of lawns, flowerbeds and paths, the spreading grounds of the **Gärten der Welt** (Gardens of the World)\* in the Marzahn Recreational Park are dedicated to styles of landscaping from across the world. The panoramic cable car offers a wonderful view of this stunning landscaped park.

> [gruen-berlin.de/gaerten-der-welt](http://gruen-berlin.de/gaerten-der-welt)

© Dagmar Schwelle



Tip

Enjoy vast open spaces in the heart of Berlin. The **Tempelhofer Feld** park is always a popular destination for a day out!

> [gruen-berlin.de/parks-gaerten/tempelhofer-feld](http://gruen-berlin.de/parks-gaerten/tempelhofer-feld)

In Berlin, you can also explore one of the world’s loveliest Botanic Gardens. The city’s famous **Botanischer Garten** (Botanic Garden) presents the diversity of plants in its popular Fragrance and Touch Garden, while the magic of east Asian plants can be enjoyed at any time of year.

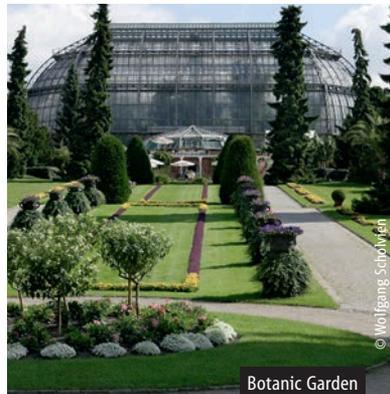
> [bgbm.org/en](http://bgbm.org/en)

The “Elephant Gate” from 1899, a popular motif on Berlin photos, leads to the **Zoo Berlin\***. Enjoy a day out in Germany’s oldest zoo – and with over 18,600 animals from around 1,400 species, it also has the most species of any zoo nationwide! If required, the Zoo provides a wheelchair for visitors free of charge.

> [zoo-berlin.de/en](http://zoo-berlin.de/en)



Gardens of the World



Botanic Garden

© Janine Bleichschneid

© Wolfgang Schrowian

## Food and Drink

Berlin's restaurant scene is internationally renowned. Here, you can savour everything from traditional hearty German dishes to specialities from across the world. Many restaurants have step-free access, ideal for people who use wheelchairs, or for buggies and prams.

> [mobidat.net](http://mobidat.net)

The **Restaurant Rienäcker\*** in the Golden Tulip Hotel and the elegant **N°5 Restaurant\*** in the Steigenberger Hotel at the Federal Chancellery offer an inspiring variety of international and regional specialities.

> [goldentulipberlin.de/en/restaurants](http://goldentulipberlin.de/en/restaurants)

> [steigenberger.com](http://steigenberger.com)

Directly opposite Alexanderplatz, explore the wonderful world of craft beer. **Brauhaus Lemke** combines perfectly brewed craft beer with delicious regional cuisine, from hearty Berlin specialities to classic pub grub and traditional tarte flambée.

> [lemke.berlin](http://lemke.berlin)

Located in the rooms of a former school, **Restaurant Die Schule** serves modern German food.

> [restaurant-die-schule.de/en](http://restaurant-die-schule.de/en)

Anything is good if it's made of chocolate! Dedicated to enjoyment, **Rausch Schokoladenhaus Berlin** is a world of delicious chocolate as well as unique showpieces, such as a chocolate Brandenburg Gate and Reichstag! How long can you resist the temptations at Europe's longest chocolate truffles and praline counter? In the adjacent café and restaurant, relax over sophisticated chocolate treats or enjoy an extravagant dinner show.

> [rausch.de/en/schokoladenhaus](http://rausch.de/en/schokoladenhaus)



© Dagmar Schwelle

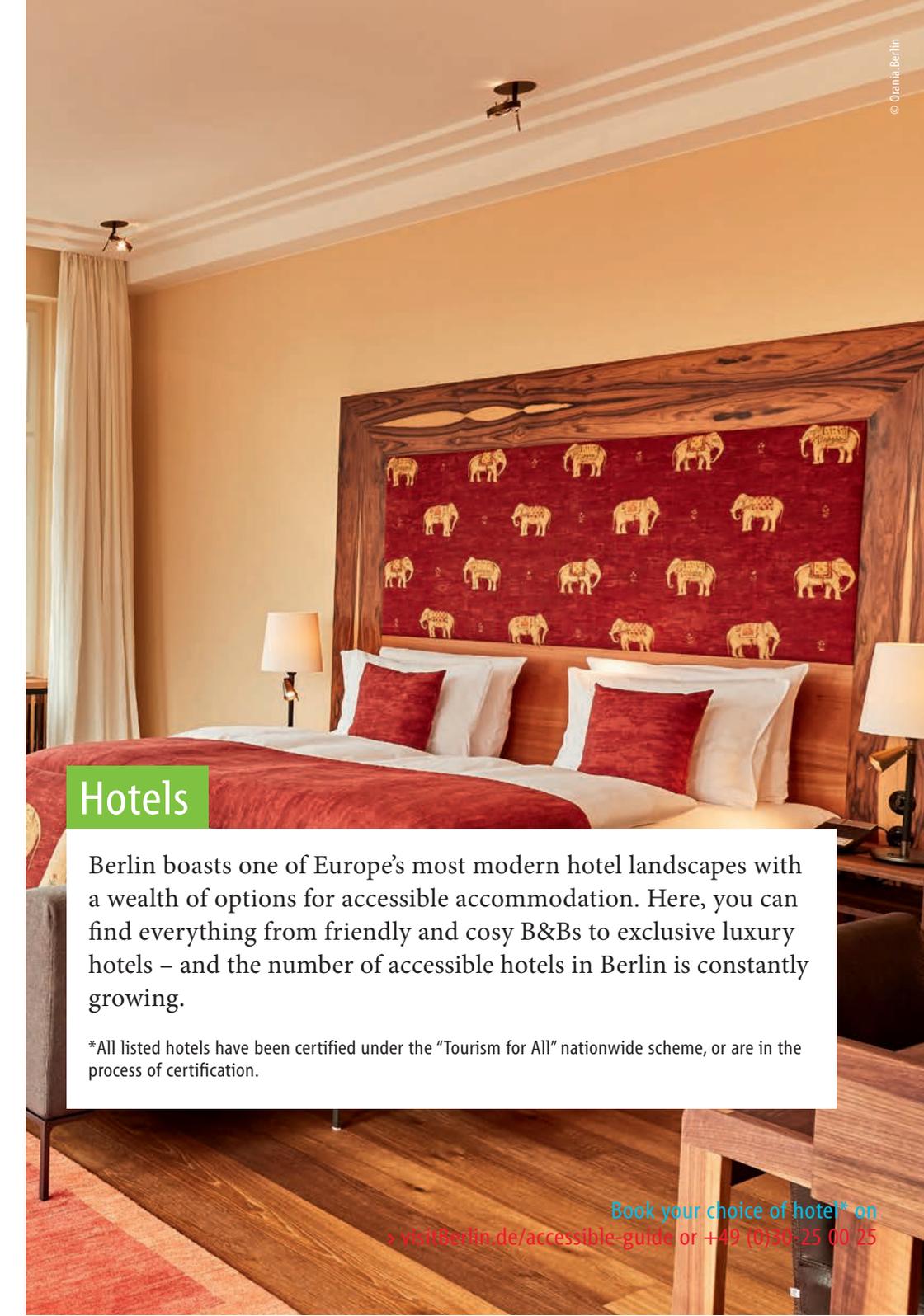
If your thing is relaxing over seasonal dishes and homemade cakes with a stunning view out across the water, then you'll find all that and more at the **Wannsee Terrassen\***!

> [wannseeterrassen.berlin](http://wannseeterrassen.berlin)

Our Berlin Service Center will be glad to help you plan your trip.

☎ +49 (0)30-25 00 25

> [visitBerlin.de/accessible-guide](http://visitBerlin.de/accessible-guide)

A photograph of a hotel room. The room features a large bed with a red blanket and white pillows. The headboard is a large, dark wood frame containing a red fabric panel with a repeating pattern of gold elephants. There are two bedside lamps with white shades. The walls are a warm, light brown color, and the ceiling has recessed lighting. A window with white curtains is visible on the left side of the room.

## Hotels

Berlin boasts one of Europe's most modern hotel landscapes with a wealth of options for accessible accommodation. Here, you can find everything from friendly and cosy B&Bs to exclusive luxury hotels – and the number of accessible hotels in Berlin is constantly growing.

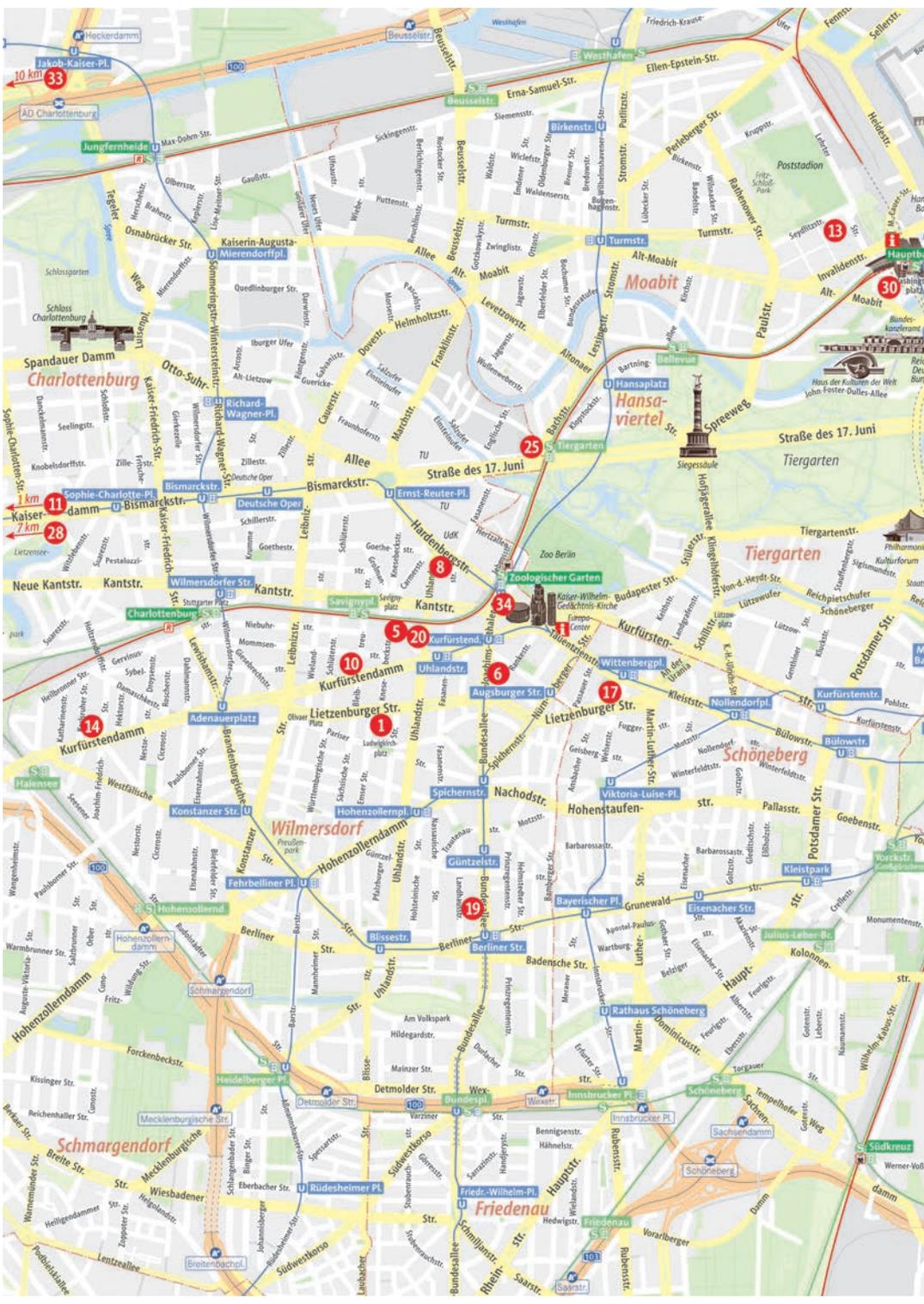
\*All listed hotels have been certified under the "Tourism for All" nationwide scheme, or are in the process of certification.

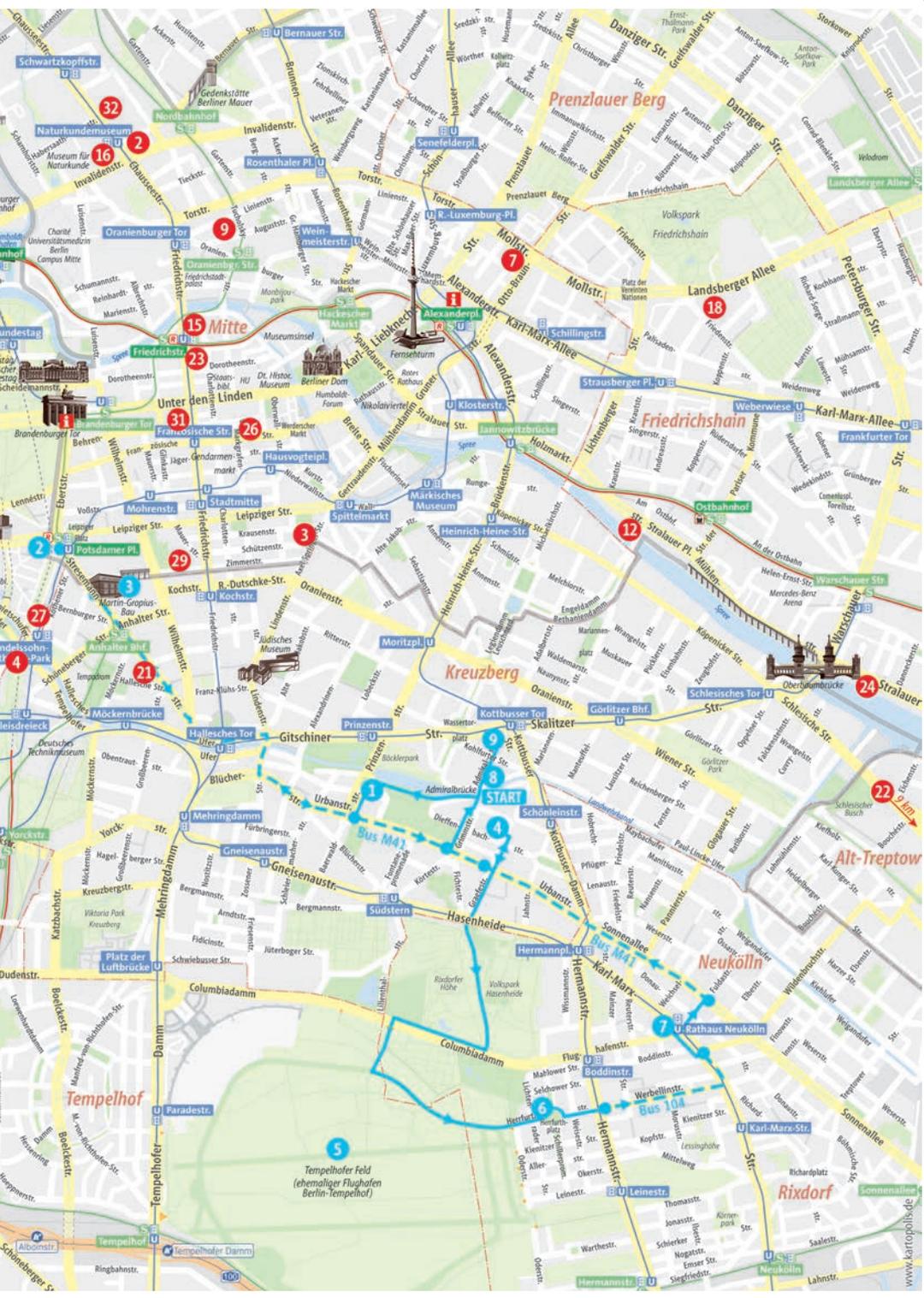
Book your choice of hotels\* on  
> [visitberlin.de/accessible-guide](https://www.visitberlin.de/accessible-guide) or +49 (0)30-25 00 25

# Accessible Hotels

- 1 **abba Berlin Hotel** \*\*\*\*  
> [abbaberlinhotel.com](http://abbaberlinhotel.com)
- 2 **Boutique Hotel i31 Hotel Berlin Mitte**\*\*\*\*\*  
> [hotel-i31.de](http://hotel-i31.de)
- 3 **Courtyard by Marriott Berlin Mitte** \*\*\*\*  
> [courtyardberlinmitte.de](http://courtyardberlinmitte.de)
- 4 **Grimm's Hotel Potsdamer Platz**\*\*\*  
> [grimms-hotel.de](http://grimms-hotel.de)
- 5 **H'Otello K'80 Berlin** \*\*\*\*  
> [hotello.de/k80](http://hotello.de/k80)
- 6 **H10 Berlin Ku'damm** \*\*\*\*  
> [h10hotels.com](http://h10hotels.com)
- 7 **Hampton by Hilton Berlin City Centre Alexanderplatz**\*\*\*  
> [hiltonhotels.de](http://hiltonhotels.de)
- 8 **Hotel am Steinplatz, Autograph Collection**\*\*\*\*\*  
> [hotelsteinplatz.com](http://hotelsteinplatz.com)
- 9 **Hotel Augustinenhof** \*\*\*+  
> [hotel-augustinenhof.de](http://hotel-augustinenhof.de)
- 10 **Hotel Mondial am Kurfürstendamm** \*\*\*\*  
> [hotel-mondial.de](http://hotel-mondial.de)
- 11 **Hotel Vita Berlin** \*\*\*  
> [hotel-vita-berlin.de](http://hotel-vita-berlin.de)
- 12 **ibis Berlin Ostbahnhof Hotel** \*\*  
> [accorhotels.com](http://accorhotels.com)
- 13 **Jugendgästehaus Hauptbahnhof** \*\*  
> [jgh-hauptbahnhof.de](http://jgh-hauptbahnhof.de)
- 14 **Ku'Damm 101** \*\*\*+  
> [kudamm101.com](http://kudamm101.com)
- 15 **Meliá Berlin** \*\*\*\*+  
> [melia.com](http://melia.com)
- 16 **Mercure Hotel Berlin City** \*\*\*\*  
> [mercure.com](http://mercure.com)
- 17 **Mercure Hotel Wittenbergplatz**\*\*\*\*  
> [mercure.com](http://mercure.com)
- 18 **NH Berlin Alexanderplatz** \*\*\*\*  
> [nh-hotels.de](http://nh-hotels.de)
- 19 **NH Berlin City West** \*\*\*\*  
> [nh-hotels.de](http://nh-hotels.de)
- 20 **NH Berlin Kurfürstendamm** \*\*\*\*  
> [nh-hotels.de](http://nh-hotels.de)
- 21 **NH Berlin Potsdamer Platz** \*\*\*  
> [nh-hotels.de](http://nh-hotels.de)
- 22 **NH Berlin Treptow** \*\*\*\*  
> [nh-hotels.de](http://nh-hotels.de)
- 23 **NH Collection Berlin Friedrichstrasse** \*\*\*\*+  
> [nh-hotels.de](http://nh-hotels.de)
- 24 **nhow Berlin** \*\*\*\*  
> [nhow-berlin.com](http://nhow-berlin.com)
- 25 **Novotel Berlin am Tiergarten** \*\*\*\*  
> [novotel.com](http://novotel.com)
- 26 **Rocco Forte Hotel de Rome**\*\*\*\*\*+  
> [roccofortehotels.com](http://roccofortehotels.com)
- 27 **Scandic Berlin Potsdamer Platz** \*\*\*\*  
> [scandichotels.de/Potsdamerplatz](http://scandichotels.de/Potsdamerplatz)
- 28 **Seehotel Grunewald**\*\*\*  
> [seehotel-grunewald.de](http://seehotel-grunewald.de)
- 29 **Select Hotel Berlin The Wall** \*\*\*\*  
> [novum-hotels.de](http://novum-hotels.de)
- 30 **Steigenberger Hotel Am Kanzleramt**\*\*\*\*\*  
> [steigenberger.com](http://steigenberger.com)
- 31 **The Westin Grand Berlin**\*\*\*\*\*  
> [westingrandberlin.com](http://westingrandberlin.com)
- 32 **TRYP Berlin Mitte** \*\*\*\*  
> [tryphotels.com](http://tryphotels.com)
- 33 **VCH-Hotel Christophorus**\*\*\*  
> [hotel-christophorus.com](http://hotel-christophorus.com)
- 34 **Waldorf Astoria Berlin** \*\*\*\*  
> [waldorfastoriaberlin.com](http://waldorfastoriaberlin.com)

More details on page 22 and 23 and at  
> [visitBerlin.de/accessible-guide](http://visitBerlin.de/accessible-guide)





# A Day in Berlin Tour

- 1 **Café Ahorn**, Carl-Herz-Ufer 9 / corner of Baerwaldstraße, Kreuzberg
- 2 **Panoramapunkt**, Potsdamer Platz 1, Mitte
- 3 **Martin-Gropius-Bau**, Niederkirchnerstraße 7, Kreuzberg
- 4 **Big Sur**, Graefestraße 18, Kreuzberg
- 5 **Tempelhofer Feld Park**, Tempelhof
- 6 **Mo's Eisley**, Herrfurthplatz, Kreuzberg
- 7 **Klunkerkranich**, Karl-Marx-Straße 66, Neukölln
- 8 **Restaurant Koyote**, Admiralstraße 20, Kreuzberg
- 9 **Südblock**, Admiralstraße 1–2, Kreuzberg

## Berlin Tourist Info Centres

### **i** **Brandenburger Tor**

(Brandenburg Gate)\*

Pariser Platz / south gatehouse  
daily 9.30am–6 pm\*

 +  Brandenburg Gate

Extended opening hours April to October

### **i** **Hauptbahnhof\*** (Central Station)

Entrance Europaplatz,  
ground floor, daily 8am–10pm

 +  +  Hauptbahnhof

### **i** **Tegel Airport (TXL)\***

Terminal A, Gate 1  
daily 8am–9pm

 TXL, X9, 109, 128

### **i** **Hotel Park Inn by Radisson Berlin**

**Alexanderplatz\***

Alexanderplatz 7, Hotel lobby  
Mon–Sat 7am–9pm, Sun 8am–6pm

 +  +  Alexanderplatz

### **i** **ZOB-Zentraler Omnibusbahnhof Berlin**

(Central Coach Station Berlin)

Masurenallee 4–6  
Mon, Fr, Sat 8am–8pm

Tue–Thu +Sun 8am–4pm

 Kaiserdamm  Messe Nord/ICC

Extended opening hours April to October

### **i** **Europa-Center Berlin\***

Tauentzienstraße 9, Ground floor

Mon–Sat 10am–8pm

 +  Zoologischer Garten

 Kurfürstendamm, Wittenbergplatz

 Europa-Center

\*"Tourism for All" certified

## Berlin online



visitBerlin.com



Berlin + visitBerlin



blog.visitBerlin.de

> #visitBerlin



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# A Day in Berlin

© iStockphoto

On this tour, discover some of most popular places in the dynamic districts of Kreuzberg and Neukölln – and take in Potsdamer Platz on the way!

The tour starts at the Admiralbrücke bridge in Kreuzberg. Take the path by the water along to the **Café Ahorn** ① where you can enjoy a delicious snack or hearty breakfast. The next stop is Potsdamer Platz. There, Europe's fastest lift is waiting to whisk you 100 metres up to the **Panoramapunkt** ② with its breathtaking views of the city. The **Martin-Gropius-Bau** (major special exhibitions) ③, one of Berlin's most renowned arts venues, is close by. Its programme of exciting changing exhibitions ranges from the classic to avant-garde in art, cultural history, photography and archaeology.

Back in Kreuzberg, recharge your batteries at the **Big Sur** ④, where you can enjoy inspiring Californian cuisine.

Then follow Graefestraße south to the attractive Hasenheide park. Past the mini golf and petting zoo, you'll find the main entrance to **Tempelhofer Feld** park ⑤ across the Columbiadamm boulevard. On the vast site of the decommissioned Tempelhof airport, enjoy the incredible space in the heart of the city or take a tour of the former main building.

The tour continues in the up-and-coming Schiller neighbourhood. At Herrfurthplatz, stop off at **Mo's Eisley** ⑥ – and indulge in the delicious ice cream and vegan sorbets. From here, take the U-Bahn (tube) to the Rathaus Neukölln station. Then it's off to one of Berlin's most unusual bars – the **Klunkerkranich** ⑦ on the roof of the Neukölln Arcaden shopping mall! Here, you can relax and enjoy the view, a drink and a snack. This unique bar high above the city roofs is also a venue for laid-back music, events and actions.

For an evening meal, try the tasty Mexican-French-German cuisine at the **Koyote restaurant** ⑧ close to the Admiralsbrücke bridge. And to round off the day, head for the **Südblock** ⑨ event location for a concert or a reading.

**This suggested tour was provided by Wheelmap.** The interactive online Wheelmap finds places that are wheelchair accessible. Wheelmap.org was founded in 2010 and is a SOZIALHELDEN project.



## Museums, Exhibitions and Memorials

The museums listed here are certified under the “Tourism for All” nationwide scheme. The venues are all either already certified or in the process of certification.

Visit the **Bauhaus Archive** (Museum of Design) – and marvel at the world’s largest collection on the history and impact of the leading twentieth-century school for design, art and architecture.

> [bauhaus.de/en](http://bauhaus.de/en)

The **Bode-Museum** showcases sculpture and art works from the early Middle Ages to the late eighteenth century, and is home to the Museum of Byzantine Art.

> [smb.museum/en](http://smb.museum/en)

The **Gemäldegalerie** (Old Master Paintings) boasts one of the world’s leading collections of European paintings from the thirteenth to the eighteenth century.

> [smb.museum/en](http://smb.museum/en)

The **me Collectors Room** exhibition space shows one of the most comprehensive private art collections in Europe, with works from the early sixteenth century to the present day.

> [me-berlin.com](http://me-berlin.com)

In a wealth of interactive exhibits, the **DDR Museum** (GDR Museum) presents the many facets of life in the former East Germany.

> [ddr-museum.de/en](http://ddr-museum.de/en)

The **Villa Oppenheim** houses the **Charlottenburg-Wilmersdorf Museum** with its focus on regional and everyday life in the district, as well as Berlin's cultural history.

> [villa-oppenheim-berlin.de](http://villa-oppenheim-berlin.de)

The **Neues Museum** (New Museum) presents masterpieces from the Egyptian Museum collections and sculptures from the Classical Antiquities Collection. Highlights include the bust of Nefertiti and the Bronze Age "Berlin Gold Hat".

> [smb.museum/en](http://smb.museum/en)

In its multimedia exhibition "Discover what moves us", the **Science Center Berlin – Ottobock** explains how our bodies work and showcases innovative products for improving the mobility of people with disabilities.

> [ottobock.com/en/science-center](http://ottobock.com/en/science-center)

With over 450 original works from private collections around the world, the "**Dalí – Die Ausstellung am Potsdamer Platz**" museum showcases, for the first time, what may well be the most comprehensive insight into Salvador Dalí's fascinating oeuvre.

> [daliberlin.de/en](http://daliberlin.de/en)



Tip

The **Nikolaikirche** (Nicolai Church) is Berlin's oldest surviving building and a highlight of regional architecture. Today a museum, it focuses on Berlin, church and architectural history. People who use wheelchairs or with walking disabilities can join any of the tours. Audio guides and multimedia stations available.

> [en.stadtmuseum.de](http://en.stadtmuseum.de)



More details on:

> [visitBerlin.de/accessible-guide](http://visitBerlin.de/accessible-guide)

Experience art, music and dance in the **RADIALSYSTEM V**. A former industrial heritage site, now a creative space for the arts with performances, music and concerts, and a large waterside terrace.

> [radialsystem.de](http://radialsystem.de)

**C/O Berlin** is an exhibition venue for photography and visual media. In Amerika Haus at Zoo Station, this accessible exhibition space shows a wide range of exhibitions every year, presenting renowned artists and promoting emerging talents – with accompanying tours, talks and artists in conversation.

> [co-berlin.org/en](http://co-berlin.org/en)

The exciting interactive exhibition in the first **Deutsches Spionagemuseum** (German Spy Museum) takes you on a fascinating journey through the shadowy world of espionage and secret services, past and present.

> [deutsches-spionagemuseum.de/en](http://deutsches-spionagemuseum.de/en)

Take a journey through time at the **Brandenburger Tor Museum** (Brandenburg Gate Museum). Experience 300 years of Berlin's history from the kingdom of Prussia to a divided Germany and on to Germany's World Cup victory in 2014. Fascinating images and original voices are combined in this spectacular multimedia-show.

> [brandenburgertor-museum.de/en](http://brandenburgertor-museum.de/en)

© Wolfgang Schöbrien



Tip

In the rococo **Ephraim-Palais**, the Stadtmuseum Berlin presents special exhibitions on the history and culture of Berlin. The guides are trained so that people who use wheelchairs or have walking disabilities can join any tour.

> [en.stadtmuseum.de](http://en.stadtmuseum.de)



Brandenburg Gate Museum



German Spy Museum

© Deutsches Spionagemuseum

© Dagmar Schwelle



In the baroque Zeughaus (Armoury), the **Deutsches Historisches Museum** (German Historical Museum) presents 2,000 years of German history in permanent and temporary exhibitions. The exhibition areas are all wheelchair accessible. Public tours are offered once a month for visually impaired and blind visitors.

> [dhm.de/en](http://dhm.de/en)

The **Denkmal für die ermordeten Juden Europas** (Memorial to the Murdered Jews of Europe) is a place of remembrance, commemorating the millions of Jewish victims of the Holocaust. The exhibition in the subterranean Information Centre documents the persecution and destruction of European Jewry and the historic sites of the crimes.

> [stiftung-denkmal.de/en](http://stiftung-denkmal.de/en)

The **Topographie des Terrors** (Topography of Terror) Documentation Centre is built on the former site of the Gestapo and SS headquarters. With its permanent exhibition and historic site tour, this is among Berlin's most visited sites of remembrance. Audio guides and an app with sign language commentary are available. The exhibition areas are all wheelchair accessible.

> [topographie.de/en](http://topographie.de/en)

The **Gedenk- & Informationsort für die Opfer der nationalsozialistischen „Euthanasie“ Morde** (Memorial and Information Point for the Victims of National Socialist 'Euthanasia' Killings) is on the historic site of the headquarters where the Nazi's 'euthanasia programme' was planned. The memorial is a 24-metre-long wall of clear blue glass.

> [stiftung-denkmal.de/en](http://stiftung-denkmal.de/en)

More details available from the  
Museum Service Berlin information hotline:

☎ +49 (0)30-24 74 98 88

# Certified hotels, institutions and cultural venues

## Hotels

abba Berlin Hotel		
Boutique Hotel i31 Hotel Berlin Mitte		
Courtyard by Marriott Berlin Mitte		
Grimm's Hotel Potsdamer Platz		
H'Otello K'80 Berlin	 	
H10 Berlin Ku'damm		
Hampton by Hilton Berlin City Centre Alexanderplatz		
Hotel Am Steinplatz, Autograph Collection		
Hotel Augustinenhof		
Hotel Mondial am Kurfürstendamm	 	
Hotel Vita Berlin	in progress	
ibis Berlin Ostbahnhof Hotel		
Jugendgästehaus Hauptbahnhof		
Ku' Damm 101		
Meliá Berlin		
Mercure Hotel Berlin City		

Mercure Hotel Wittenbergplatz			
NH Berlin Alexanderplatz	 		
NH Berlin City West			
NH Berlin Kurfürstendamm			
NH Berlin Potsdamer Platz	 		
NH Berlin Treptow			
NH Collection Berlin Friedrichsstrasse			
nhow Berlin			
Novotel Berlin am Tiergarten			
Rocco Forte Hotel de Rome	 		
Scandic Berlin Potsdamer Platz	 		
Seehotel Grunewald			
Select Hotel Berlin The Wall			
Steigenberger Hotel Am Kanzleramt	 		
The Westin Grand Berlin			
TRYP Berlin Mitte Hotel			
VCH-Hotel Christophorus	in progress		
Waldorf Astoria Berlin			

## Berlin Tourist Info Centres (BTI)

BTI at Brandenburger Tor (Brandenburg Gate)		Accessibility certified	
BTI in the Europa-Center	 	Accessibility certified	
BTI at Tegel Airport (Terminal A, Gate 1 + Main Hall)	 	Accessibility certified	
BTI at Hauptbahnhof (Central Station)	 	Accessibility certified	
BTI in the Hotel Park Inn by Radisson Berlin Alexanderplatz		Accessibility certified	
TIC (Tourist Information Center) at Prenzlauer Berg	 	Accessibility certified	

## Tours

Air Service Berlin - helium balloon + helicopter flight		Information about Accessibility	
Reederei Riedel – boats		Accessibility certified	
Stern und Kreis Schifffahrt – boats		Accessibility certified	

## Discover Berlin

Aquarium Berlin		Accessibility certified	
Brandenburger Tor (Brandenburg Gate)	 	Accessibility certified	
Friedrichstadt-Palast	in progress		
Gärten der Welt (Gardens of the World)		Accessibility certified	
Liquidrom		Accessibility certified	
Little BIG City		Accessibility certified	

Madame Tussauds™		Accessibility certified	
Olympia Glockenturm (Olympic Bell Tower)		Accessibility certified	
Orangerie Berlin		Accessibility certified	
Quatsch Comedy Club		Accessibility certified	
Schloss Schönhausen Palace	 	Accessibility certified	
Trabi Safari + Trabi Museum		Information about Accessibility	
Zoo Berlin	  	Accessibility certified	

## Food & Drink

N°5 Restaurant Bar in the Steigenberger Hotel Am Kanzleramt	 	Accessibility certified	
Brauhaus Lemke at Alex		Accessibility certified	
Rausch Schokoladenhaus Berlin	 		
Restaurant abba mia in the abba Hotel	 	Accessibility certified	
Restaurant Die Schule		Accessibility certified	
Restaurant Grey´s in the H´Otello		Accessibility certified	
Restaurant Luise	in progress		
Restaurant Rienäcker Golden Tulip Berlin - Hotel Hamburg		Accessibility certified	
Restaurant Weinrot at Hotel Savoy	in progress		
Wannsee Terrassen		Accessibility certified	

## Museums and Exhibitions

Bauhaus-Archiv (Museum of Design)	 	Accessibility certified	
Bode-Museum (SMB)		Accessibility certified	
Brandenburger Tor Museum (Brandenburg Gate Museum)		Accessibility certified	
C/O Berlin	 	Accessibility certified	
Daß - Die Ausstellung am Potsdamer Platz		Accessibility certified	
DDR Museum (GDR Museum)		Accessibility certified	
Denkmal für die ermordeten Juden Europas (Memorial to the Murdered Jews of Europe)	      	Accessibility certified	
Deutsches Spionagemuseum (German Spy Museum)	 	Accessibility certified	
Deutsches Historisches Museum (German Historical Museum)	  	Accessibility certified	
Ephraim Palais (Stiftung Stadtmuseum)		Accessibility certified	
Gedenk- & Informationsort für die Opfer der nationalsozialistischen „Euthanasie“ Morde (Memorial and Information Point for the Victims of National Socialist 'Euthanasia' Killings)	     	Accessibility certified	
Gemäldegalerie (Old Master Paintings)		Accessibility certified	
me Collectors Room		Accessibility certified	
Museum Charlottenburg-Wilmersdorf		Accessibility certified	
Neues Museum (New Museum)		Accessibility certified	

Nikolaikirche (Nikolai Church)		<b>Information</b> about Accessibility	
RADIALSYSTEM V			
Science Center Berlin – Ottobock	   	<b>Accessibility</b> certified	
Stiftung Topographie des Terrors (Topography of Terror)	 	<b>Accessibility</b> certified	
TIPI AM KANZLERAMT		<b>Accessibility</b> certified	

## Key to icons

- People with walking disabilities
- People who use wheelchairs
- People with a hearing impairment
- People who are deaf
- People with a visual impairment
- People who are blind
- People with an intellectual disability

partially accessible

accessible



# Berlin WelcomeCard

The official tourist pass!

- ✓ **Public transport ticket – free travel on all public transport in Berlin**
  - 
  - incl. free travel for up to 3 children (6–14 years old)
- ✓ **Pocket guide with around 200 attractions**
  - savings of up to 50%!
  - lots of insider tips
- ✓ **City map and public transport map for Berlin and Potsdam**

from  
**19,90\* €**



\*Prices for 2018

> [berlin-welcomecard.com](http://berlin-welcomecard.com)

## Our tip:

All the accessible attractions and sites are marked with an icon in the *Berlin WelcomeCard* pocket guide.



## Berlin WelcomeCard available here:

- ▶ online: > [berlin-welcomecard.com](http://berlin-welcomecard.com)
- ▶ Berlin Tourist Info Centres + Berlin Service Center  
 +49 (0)30-25 00 25
- ▶ at Berlin's Tegel and Schönefeld airports
- ▶ at BVG and S-Bahn Berlin sales points and ticket machines\*
- ▶ in over 500 hotels and shops in Berlin

\*To collect your *Berlin WelcomeCard Guide*, simply present the ticket at a Berlin Tourist Info Centre or BVG + S-Bahn public transport sales points.

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